



## REDLANDS BUSINESS EXCELLENCE AWARDS 2024

### QUESTIONS

Each question has a maximum score of 100 points

#### **Q1: Customer Service Excellence and Risk Management**

What processes and/or strategies does your business implement to ensure excellence in:

- A. Customer Service
- B. Risk Management

#### **Q2: Achieving Goals and Milestones**

What goals and milestones have you met in the past 12 months and how did you achieve them?

#### **Q3: Community Engagement and Collaboration**

How do you give back to the community and/or collaborate with other businesses?

#### **Q4: Sustainability, Innovation and Diversity**

How does your business demonstrate its commitment in any or all of the following in the workplace:

- Sustainability
- Innovation
- Diversity in your workplace

#### Additional Business Information (ungraded):

- Do you employ staff? If so, how many?
- Describe your business, products and/or services and tell us why you are proud of your business (max 300 words) If your business is a finalist in the 2024 Business Excellence Awards this may be used in marketing, on socials and/or during the presentation night.
- Please provide your website and social media links
- Does your business have a business plan, strategic plan, vision and / or mission statement?  
*If yes, please provide/attach a copy*
- Are you a member of any professional organisations or associations?
- Are you a member of the Redlands Coast Chamber of Commerce?